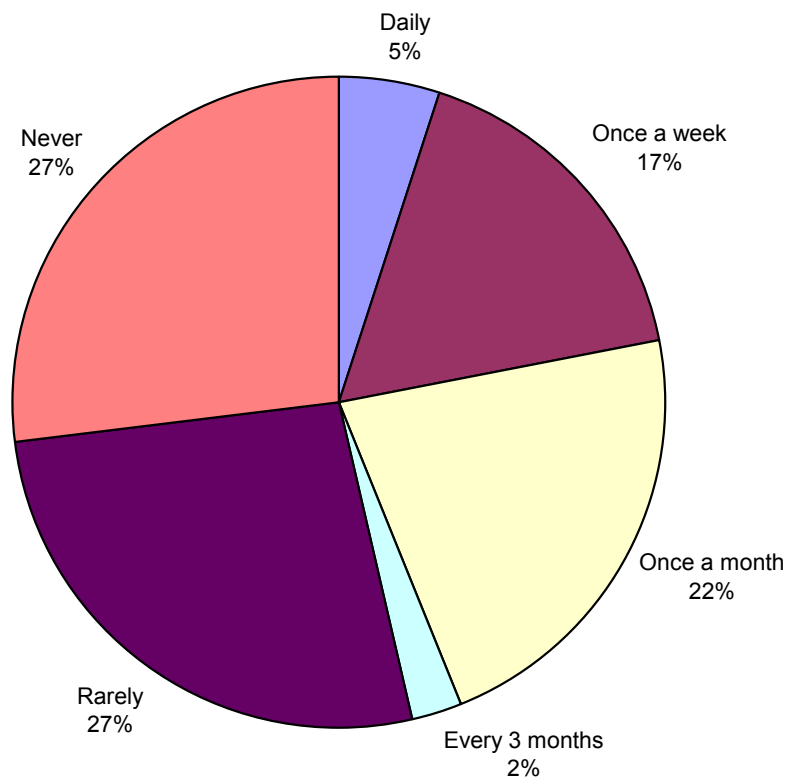# Department of Defense Mission Assurance Portal User Survey Results
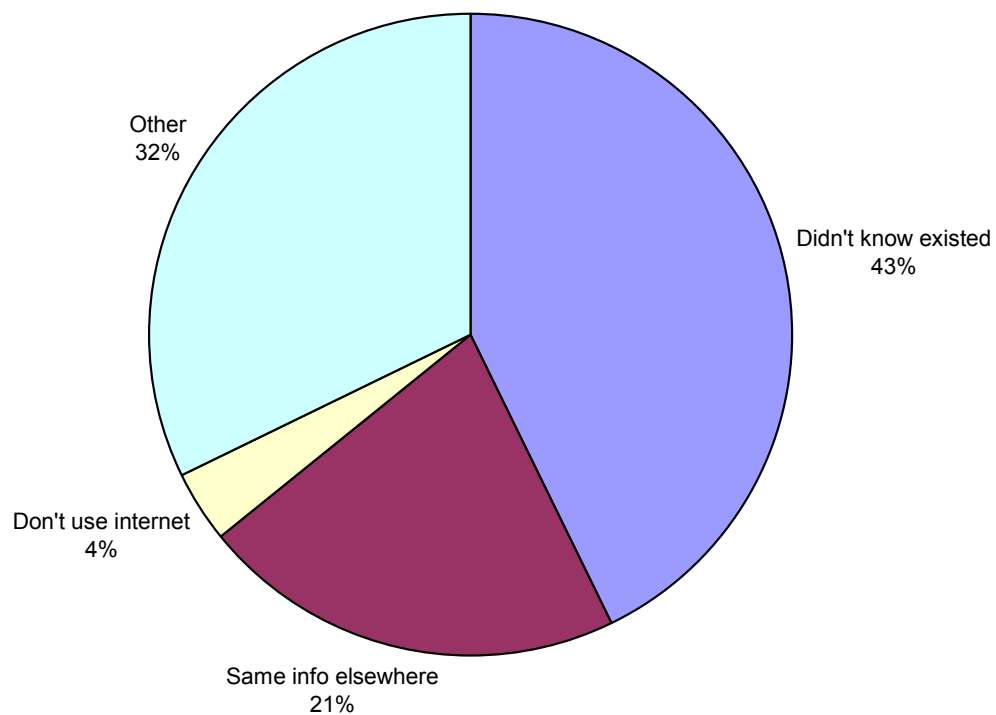
1. **Question One**: These survey results suggest that the DPO-MA portal is not widely known among the CIP community. The portal will benefit by having more marketing and advertising at CIPIS meetings and events.

How often do you vist the DoD MA Portal?

Daily
5%

Once a week
17%

Once a month
22%

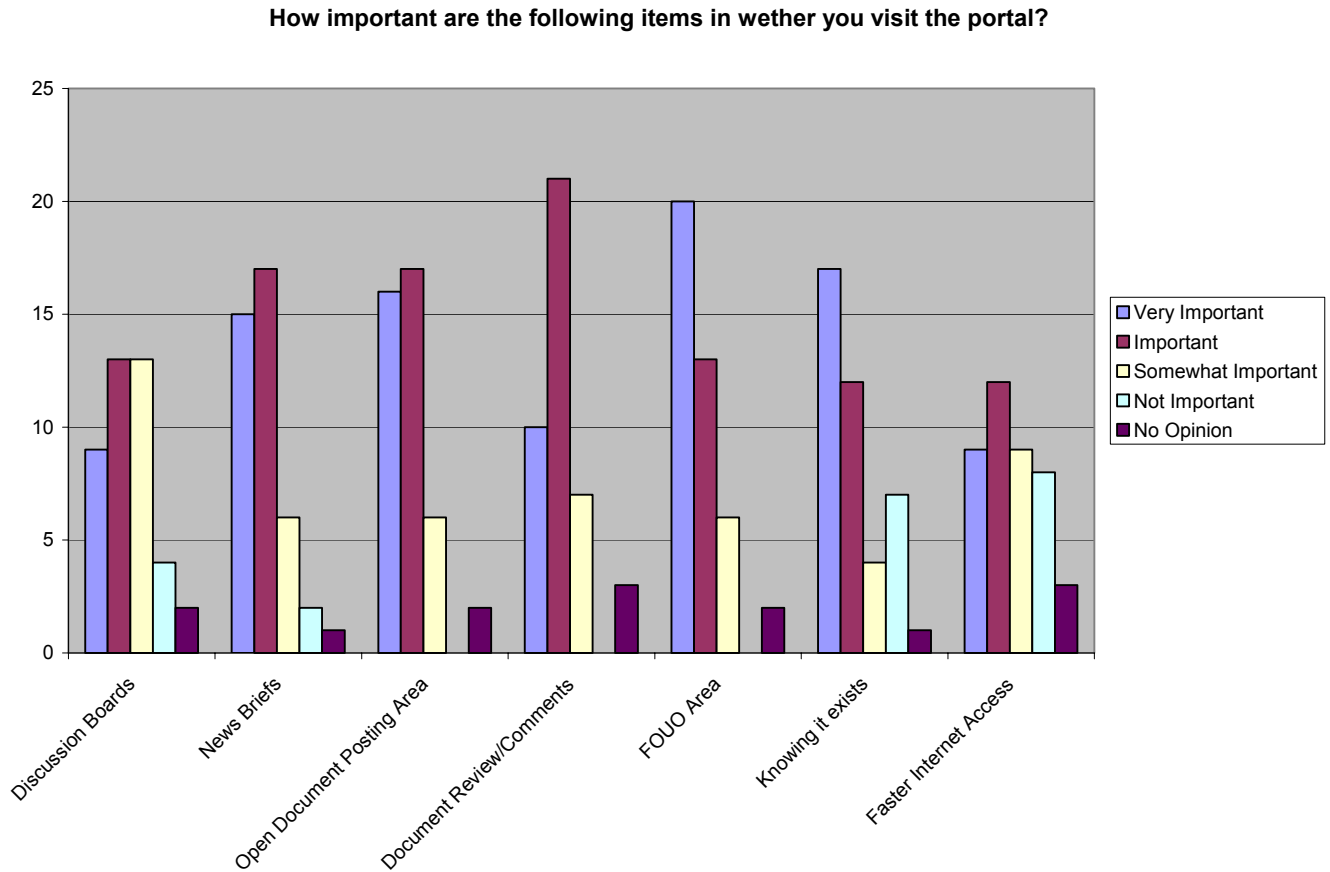Every 3 months
2%

Rarely
27%

Never
27%

2. **Question Two**: "Didn't know the Portal existed" showcases the need for more publicity and marketing. Personal time management and tasking to other staff and contactors made up the bulk of the 32% "Other" slice.
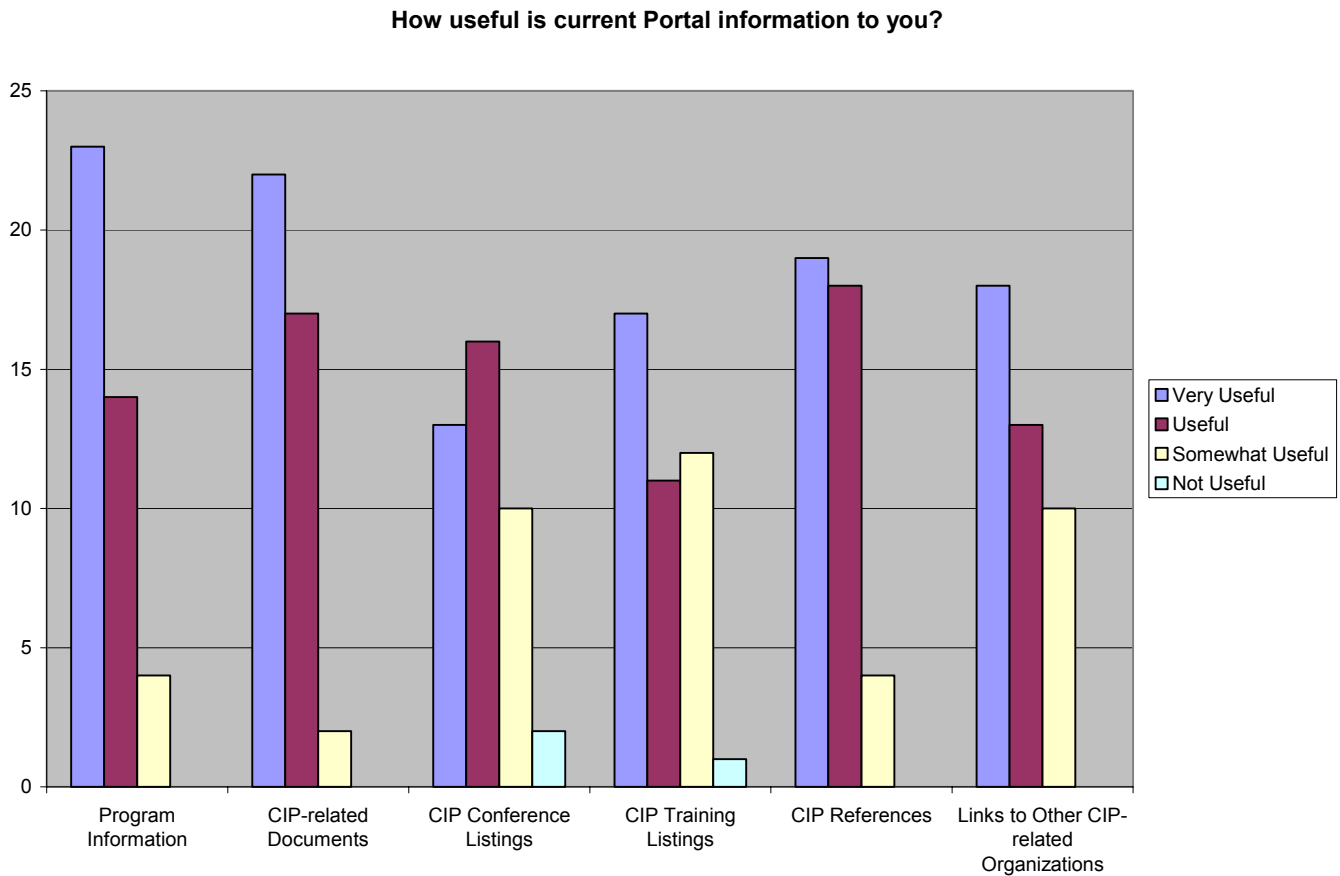
Why don't you visit more frequently?

Other
32%

Didn't know existed
43%

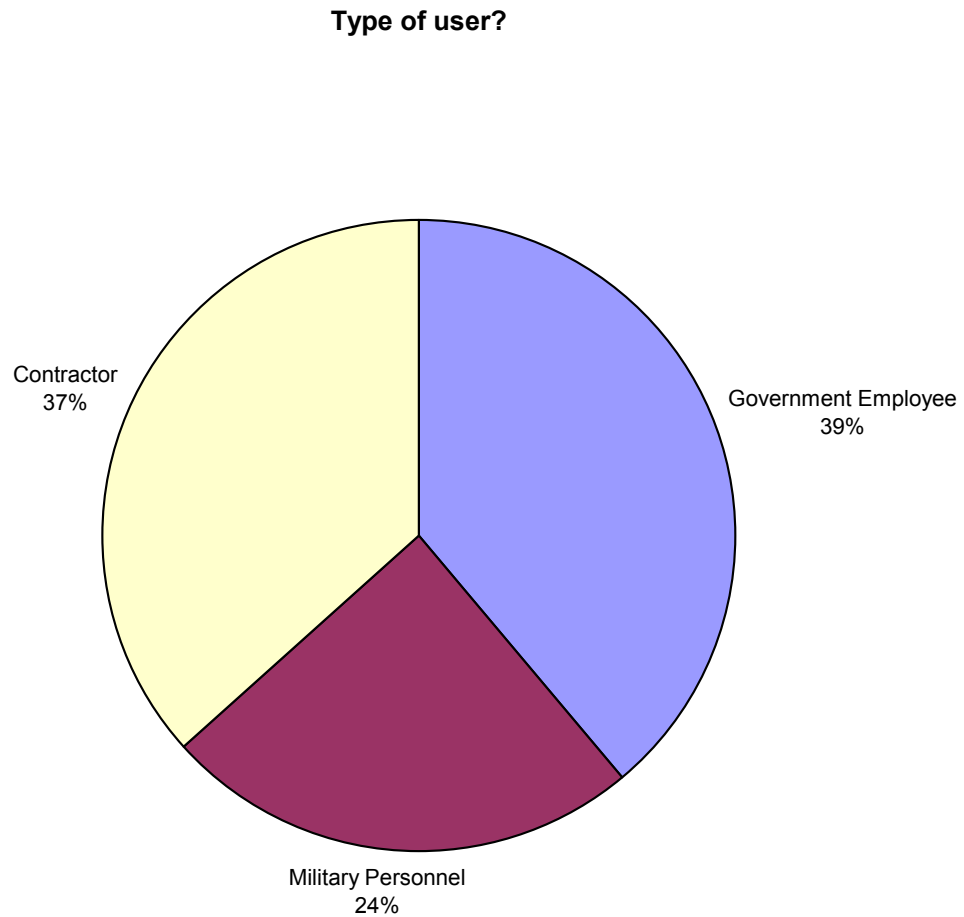Don't use internet
4%

Same info elsewhere
21%

3. **Question Three**: The Portal, although not widely known amongst the CIP community, ranks high in useful information. It's current users feel that the document review/comments area has the highest importance. This graph also represents the need for an FOUO secured area.

How important are the following items in wether you visit the portal?

4. **Question Four**: Overall, the portal is useful for its target audience. Program information and CIP-related documents are by far the most useful areas for our audience. If a separate survey was completed and showed similar results it would benefit us to highlight and strengthen these areas.
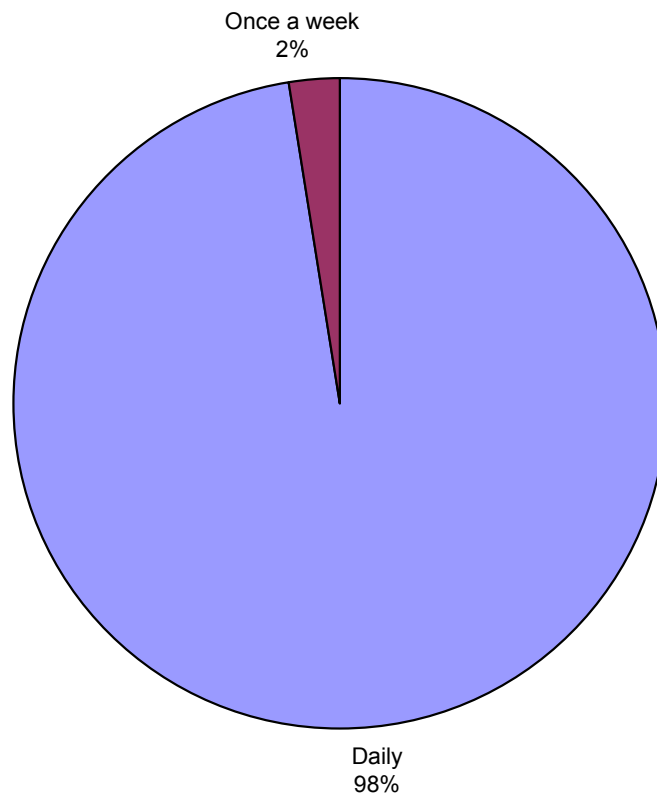
How useful is current Portal information to you?

5. **Question Five**: The current audience is spread almost evenly between Contractors and Government employees. Military Personnel make up the last quarter of the audience. This graph illustrates the audience we could target for further increase of users through marketing or advertising.

Type of user?

Contractor
37%

Government Employee
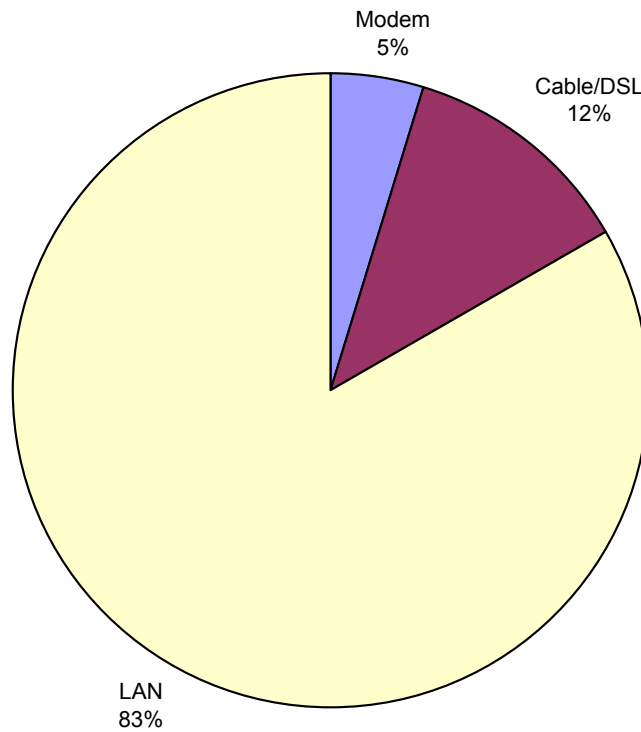39%

Military Personnel
24%

6. **Question Six**: The graph showcases that our audience accesses the Internet daily. This emphasizes the possibility of frequent use of the Portal if the information was timely.

How often do you access the Internet?
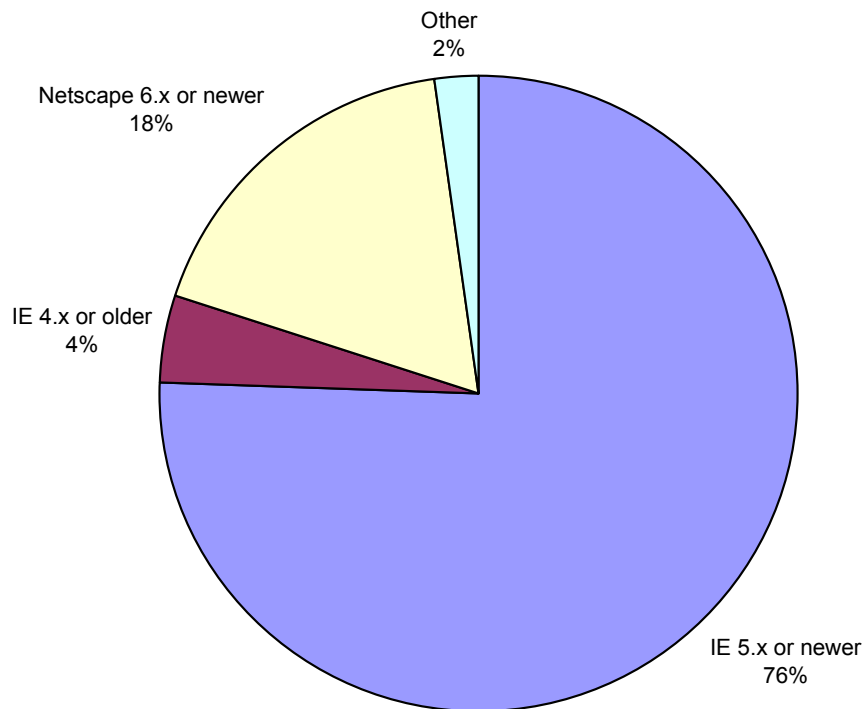
Once a week
2%

Daily
98%

7. **Question Seven**: Contractors and government employees access the portal at work, LAN would be the obviously be the larger slice in this graph. This information is useful because LANS are generally high bandwidth and would allow us to use video and other media.

How do you access the Internet?

Modem
5%

Cable/DSL
12%

LAN
83%

8. **Question Eight**: Microsoft Internet Explorer is the common browser used by our audience. This is consistent with the national marketplace.

What browser do you use?

Other
2%

Netscape 6.x or newer
18%

IE 4.x or older
4%

IE 5.x or newer
76%

9. **Question Nine**: Microsoft's Operating System is by far the widely used system. National stats on OS use also showcase a similar result.

What OS do you use?

Mac OS 9 or newer
2%

Mac OS 10 or newer
5%

Windows NT 2k ME XP
93%